Colligo Labs

Case Study: Care by the Community. For the Community.

Supporting community-led care as part of the solution

Community-led care is already part of how people are meeting need in real time. It offers practical, trusted support shaped by relationships, place and experience. It is one way we can work together to ease pressure, build resilience and create more personal, flexible services.

We support community organisations and social enterprises that are building care around people's lives. Services that are often small in size but big in value. Rooted in connection. Focused on what works.

The challenges in care are real. But so are the solutions. We believe in fostering those solutions together.

We worked on a case study with a social enterprise commissioned by ICBs and Local Authorities to grow micro-enterprises in social care. It gave people more choice. It helped shape the market from the ground up. It showed what happens when care is local, flexible and built to last.

The monetised impact was calculated using HM Treasury Green Book strict guidance, the same standard used by the UK government to measure return on investment in public services and policy decisions.

The next page shows the value. Not just in lives changed, but in public money saved through prevention, wellbeing and greater independence.

Monetising the Impact of Micro-Enterprises

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Community Partnerships

Micro Enterprise 1

Micro Enterprise 2

Micro Enterprise 3

Micro Enterprise 4

Specialist Autism Support

Singing Classes

Music Services

Voluntary Services

Walking Group

Wheelchair Club

Home Care

Specialist Yoga Classes

Finance and Life Skills

Peer Support - SMART

Fibromyalgia Dance Class

Home Care

Accessibility confidence= £12,500

Fail prevention = £10,500

Inclusion and wellbeing = £13,800

Bereavement recovery = £13,400

Cognitive wellbeing = £11,500

Identity support, wellbeing = £19,500

I used to feel like I had to hide who I am. Now I've got the right support, I'm learning how to manage friendships, speak up for myself and think about work that suits me

I look forward to the group every week. We sing, move a little and I feel brighter afterwards. It helps me stay steady and I don't feel so shut off anymore.

Now I help out in the studio and learn about sound. I feel useful and I've made friends. It's the first time I've felt part of something that matters

After my husband died I needed something to get me out of the house. Volunteering at the dog rescue has given me joy and love.

I was nervous about falling and stayed in most days. Since joining the walking group I feel steadier and I've started enjoying being outside again.

Before the group I had limited places to go. Now I've found accessible spots and people to go with. I even tried skating on wheels. It's opened things up for me.

Compared to my previous service, I feel my support is consistent. My peace of mind has increased from 2 to 5 over the year

I attend Yoga class with people like me. I have made friends. It has helped my mental health and my social care visits have fallen from every month to every 3 months

I lost my husband last year and feel and was not on top of my finances. If it wasn't for this service I would be behind my bills

've finally got a stable place to live and regular work. I can sleep properly and manage my anxiety better. I'm starting to feel like I've got a future again

Since joining the weekly group, I'm not stuck at home as much. I still have pain, but I don't feel as alone with it. I've made friends, I move more, and I've stopped calling the GP so often just to cope

Now that Mum has proper care in place, I've been able to start part-time work again and go swimming once a week. I feel more like myself and my wellbeing has improved.

Wellbeing stability = £16,000

Cost avoidance + wellbeing = £10,500

Financial resilience = £12,000

Housing, addiction, employment = £16,500

Isolation reduction= £10,500

Carer recovery = £14,000

SROI = £81,200

SROI = £79,500

Commisioners

Total Annual Savings = £160,700

The Social Value Wheel

A practical framework to evidence value across people, systems and places

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Wellbeing
Captures improvements in quality of life, mental health and social connection that are often the core outcomes of care and community services.

Financial
Reflects income gains, financial stability and the ability to reduce debt or increase independence through access to work, benefits or budgeting support.

Operational
Considers the efficiencies created through better service coordination, reduced duplication and improved use of staff time and resources.

Local Economy
Accounts for the value retained in communities through local employment, volunteering, training and spend with small or micro providers.

Environmental
Captures the positive impact of localised or low-carbon services including active travel, reduced fuel use or sustainable practices.

Prevention
Monetises avoided future needs or crises, such as fewer hospital admissions, social care escalations or housing breakdowns.

Legislation
Ensures the financial risk or consequence of not complying with legal duties is considered, especially under acts like the Care Act or Human Rights Act.

Cost Avoidance
Quantifies reduced burden on public systems such as health, emergency services or benefits, where early support mitigates later spend.